



Terms and Conditions

By booking a consultation service with 'The Baby Days' (Tami Wornham), I agree to the following Terms and Conditions:

- 1.** I agree to pay the full invoice prior to the consultation date and acknowledge that if this has not been received 48 hours before the consultation date, my booking date will be released and it will be necessary to rebook a new consultation date.
- 2.** I agree should a post-consultation review date and time be arranged, 24 hours notice is required to reschedule this. In the event of an appointment being missed this will still be taken as one of the support calls as it is possible another client was turned down as a result of this booking being arranged.
- 3.** I understand no refund be given. Suggestions offered are based on information shared at point of consultation and follow up information. Tami will share her knowledge and suggestions for the most appropriate course of action and results will depend on many factors including parents commitment to the suggestions.
- 4.** I understand that any changes made to my baby or child's sleep, feeding, routine are suggestions and I as the parent/carer/guardian am responsible for choosing to implement. I understand results are entirely dependent on the commitment from myself as the parent to consistently follow the plan and that no guarantees can be given due to the many factors which impact on sleep and behaviours.
- 5.** I understand goals may not be achieved during the period of working together but that Tami will provide a range of tools and suggestions to support me in working towards my aims.
- 6.** I understand my sleep assessment and guide is meant only for my family and may not be shared with third party.
- 7.** I understand any cancellations made 48 hours before consultation date, payment will not be refunded but a new date can be booked.
- 8.** I understand I will be responsible for paying an additional travel fee for all home visits outside of the 25 mile radius.
- 9.** I agree to disclose any medical condition to 'The Baby Days' which my baby/child has.
- 10.** I agree to taking responsibility to follow 'safe sleeping' practices in line with SIDS Guidance. If I choose to ignore this guidance I accept full responsibility for this. Please see 'The Lullaby Trust' for more info.
- 11.** I understand any information given is not intended to be a substitute for professional medical advice, diagnosis or treatment. I agree to seek the advice of a GP or other qualified medical provider regarding medical treatment or conditions.
- 12.** I accept and understand I should be in good physical and mental health and I am capable of following guidance offered by 'The Baby Days' as part of their services.
- 13.** 'The Baby Days' disclaims any and all warranties, whether statutory, express or implied. As the parent I voluntarily agree on behalf of myself, successors and assigns to waive and release 'The Baby Days' from any and all claims of liability, loss, damage, injury or other demands for compensation that may be acquired during and following the time and associations with 'The Baby Days'.
- 14.** I understand and accept that 'The Baby Days' may be unavailable due to personal reasons or work related appointments. Tami endeavours to answer all enquiries within 24 hours however during holiday periods, evenings and weekends there may be a delay in response.
- 15.** The Support Package length starts from the day of the main consultation unless this is agreed in advance. I understand a set start date must be given at the Consultation should there be a need for a delayed start.

*'The Baby Days' reserves the right to modify these Terms and Conditions or any part of them at any time.
I accept responsibility and agree to the Terms and Conditions as provided prior to booking.*

Signed:

Date: